



Thank you for your interest in the Missouri Movers Association. We are a group of moving companies, small and large, throughout the state of Missouri. The movers who comprise the Association are well-educated in the moving business and are dedicated to providing exceptional service at an affordable price. The majority of our membership has been in business a minimum of 5 years and some are being operated by the 4th generation. The mission of the Association is:

1. To promote cooperation and goodwill among members.
2. To educate all members and keep them informed as to matters dealing with transportation and warehousing problems.
3. To investigate and make recommendations as to existing or proposed regulations and to appear before commissions and boards on behalf of this Association
4. To advance in every way the best interests of the general public and those engaged in the business of this association.
5. To do other things usual in a trade association not inconsistent with any legal rights.

MMA Membership Benefits:

1. Easy access to the Missouri Department of Transportation Motor Carrier Services.
2. Reduced rates for printed materials through Movers Forms Direct-an Associate Member.
3. Reduced rates for your medical benefits and a medical benefit card program.
4. Representation at the statehouse in Jefferson City.
5. Annual conference hosted throughout the state.
6. Quarterly newsletters and email updates on the latest changes and trends in the moving industry around the state and throughout the country, which can be accessed at anytime via our website.
7. Assistance in reporting rogue movers and stopping them from illegal business practice.
8. The help and advice from your Association members around the state.
9. Direct access to MMA Executive Director and Board Members who are available to assist you with any moving industry questions/problems.

Thank you in advance for your consideration. Please don't hesitate to contact us with questions or requests.

Sara Neiswanger, Account Executive

Missouri Movers Association

Phone: 785-271-0208

E-mail: sara@centrichq.com Visit us at: www.missourimovers.org



MISSOURI MOVERS ASSOCIATION APPLICATION FOR GENERAL MEMBERSHIP/ ASSOCIATE MEMBERSHIP

Notice to Applicants: All applications must be accompanied by payment in full for dues and proof of workers' comp. insurance.

The MMA Board of Directors will review applications, including research of complaint history with regulatory and consumer agencies and solicitation of comments from existing members. If accepted to membership, applicant agrees and promises to pay the annual membership dues in a timely manner, abide by the bylaws and other policies and procedures as prescribed by the Board of Directors, subscribe MMA Code of Ethics and subdivision thereof. Failure to meet these obligations may result in suspension or termination of membership and forfeiture of all membership services

Please type or print the necessary information requested below and return this application along with

Full Membership Dues - \$500.00

Associate Membership Dues - \$250.00

Please make check payable to Missouri Movers Association and mail to the following address:

**Missouri Movers Association
800 SW Jackson St Ste 1500
Topeka KS 66612-1200**

For Federal Income tax purposes, your investment in the Association is deductible as a business expense, not as a charitable contribution.

For additional information about membership, please contact: Sara Neiswanger, Account Executive

Phone/Fax 785-271-0208/785-271-0166

E-mail: sara@centrichq.com Web address: www.missourimovers.org

MISSOURI MOVERS ASSOCIATION APPLICATION FOR MEMBERSHIP

Company Name _____

Type of Company / Ownership ___ Individual Owner ___ Partnership ___ Corporation

Van Line Affiliation (if any) _____

Names of all Owners, Partners or Officers _____

Name of Company's On-Site General Manager _____

Company Mailing Address: _____

City, State, Zip _____

Geographic Location (if different than company address): _____

Telephone: _____ Fax: _____

E-mail: _____ Company website (URL) _____

Application is hereby submitted for membership in the Missouri Movers Association, Inc. with agreement to abide by its Code of Ethics and by-laws.

Signed by owner or authorized representative

Date

MISSOURI MOVERS ASSOCIATION

Code of Ethics and Professional Conduct

The members of the Missouri Movers Association, Inc. (MMA) wish to pledge the following:

- To accept only qualified and professional personal into MMA.
- To show non-discrimination of service between customers.
- That each of our members will set standards, which permit high quality and reliability of service.
- That every employee in the organization will be honest, trustworthy, clean and courteous in all actions.
- That we will maintain our moving vans, equipment and warehouses in a clean and sound condition, providing only industry approved containers for packing services.
- To provide helpful moving information, accurate estimates and cost effective means for relocation services.
- To employ proper training and professional techniques while handling and protecting your personal effects.
- To work close with our customers to honor their requests when scheduling their moves, providing up-to-date dispatch information through-out the process.
- To provide a prompt response to any issue or damage claim, and to bring resolve in a timely manner.
- To investigate every complaint for violation of this code and to expel any unworthy and unfair violators from our membership.

“Our goal is to provide our customers the utmost in proficiently performed services. These codes convey the seriousness of commitment we have to our clients while assisting them during their relocation process.” - MMA members